



# Capability Statement



## COMPANY HISTORY

Starting from humble beginnings in 1993, we are a family based company that originally specialized in communications and phone system installation.

In 1994 Metro signed an agreement with Aria Technologies to supply and install the LG phone system. To date Metro Group still supply, install and maintain the LG system under the original agreement.

Throughout the 2000's, data requirements for the industry increased and as such did our experience with structured cabling, fibre optic and Information Technology installations.

In 2006 Metro Group identified a need in the sector to offer a more seamless and simplified process for our clients when dealing with Communications, IT, Security and Electrical needs. We embarked on a mission to employ additional staff with the highest qualification to make the process "simpler."

Metro Group 2024, we now employee 20 staff across all facets of the Electrical, Communications, IT and Security divisions of the company. We have also developed several strategic partnerships nationally and have sub-contractors on standby when required.

Metro Group specialize in delivering innovative communications, IT, electrical and security solutions from concept to completion. We are passionate about technology, and delivering the latest most up to date products available.

Operating for over 25 years, Metro's highly experienced staff seamlessly design, implement and deliver your total communication solution.

## Our Services

At Metro Group we incorporate the skills to offer a complete turn key solution. Fixed lines, mobiles, communications, IP phone systems, security / access control, CCTV, IT and electrical. From service through to project delivery and with over 25 years industry experience, we feel confident to deliver your next project on time and on budget.

### PHONE SYSTEMS

- LG Ericsson iPECS Systems
- Traditional PABX systems
- Cloud based systems with integration into Microsoft Teams

### Communications

- CommScope Cat 5e, 6, 6A & 7 certification
- Commscope & Panduit certification
- Fibre Optic endorsement and cert.
- Own inhouse Fluke DSX5000 scanners and Fibre Optic fusion splicer.
- Full equipment training

### Security

- Protégé WX Certifications
- Protégé GX Certification
- Protégé 3<sup>rd</sup> party interface certification
- Inner Range Integriti certification
- Dahua CCTV
- IDIS CCTV (NCAA Compliant)

### Electrical

- Project Management
- General Light & Power
- Testing and Tagging
- Programmed Maintenance
- Thermal imaging



## Our Customers



### Australian Government Department of Finance

Metro Group has been working closely with Ministerial & Parliamentary Services (MaPS) for over 12 years. Looking after the Communications, Security, Access Control and CCTV needs of 4 Treasury Place East Melbourne in conjunction with the 57 federal member electorates in Victoria, Metro Group is the current security incumbent for all Ministerial and Parliamentary Services across Victoria and were at the forefront of the National Security Standards rollout.

Several key personal current hold NV1 security clearance

All offices are currently equipped with a Protégé WX system and IDIS CCTV cameras throughout.



As a large single site organization Ensign currently employ over 400 staff. Originally servicing only the LG Ericsson phone system, Metro now looks after the entire comms and security package.



Servicing Holden Special Vehicles for over 20 years, Metro Group have always installed maintained their phone system, data, fibre optic, security / access control and CCTV requirements.



THE ROYAL MELBOURNE GOLF CLUB INC.

Metro Communication currently service and maintain Royal Melbourne Golf Club's Communications, Security / Access Control, CCTV, AV, security monitoring and patrolling requirements. Having service RMGC for over 15 years, Metro also service and maintain 25 other golf clubs throughout Victoria.



# FEATURED PROJECTS



- Protégé GX Server based system
- HIK Vision CCTV 3<sup>rd</sup> party interface
- 200+ PIR's and reed switches
- 80 + HID iClass Access Control Doors
- Fibre Optic ring main integration
- WAP's
- LG iPECS Phone System with virtual extension, hot desking and TAPI integration.
- 65 + HID IP Cameras

HSV currently operate Walkinshaw racing, HSV and with the move to their new state of the art factory, are now converting Dodge Ram, Camero, HSV Colorado & Chev Silverados. A full design and construct solution was implemented for Comms and Security allowing 3<sup>rd</sup> party integration, all the while allowing the business to remain 100 % operational with zero downtime.



- Protégé GX Server based system
- HIK Vision CCTV 3<sup>rd</sup> party interface
- 300+ PIR's and reed switches
- 94 + Access Control Doors
- Multi Site interfaced controllers

Ensign Laboratories have been a long standing Metro customer. With over 400 staff and operating 24/7.

Metro recently undertook Security, CCTV and Wireless upgrade to allow one seamless platform of wireless coverage along with upgrading 9 NVR's to the latest supported versions various field cameras. The existing Protégé GX system also received a new server and latest firmware to allow the 2 sites to now operate independently via a fibre optic uplink.

This design and construct project was carried out over stages to ensure zero downtime and no interruption to staff and production during upgrade works.





## HIDDEN VALLEY RESORT

- ▶ Protégé GX server based system
- ▶ Dahua CCTV HD IP Cameras
- ▶ Certified Cat 6 Commscope Solution
- ▶ LG iPECS UCP 600 IP Phone System
- ▶ Redback Audio PA system
- ▶ MATV FTA and Foxtel
- ▶ Nurse Call
- ▶ POS



Originally engaged by Robert Luxmore to design and construct a solution that would accommodate this new gated community, Metro will be assisting as this project eventually rolls out a new 25 million dollar clubhouse, adjoining 50 new townhouses and 528 retirement villas.

With the clubhouse complete and the first 17 townhouses taking shape this build will accommodate a fully integrated Protégé GX security access control system, with capability of up to 580 access control doors and 200 + cameras all delivered via the Opticom fibre optic GPON.



# THE METRO GROUP DIFFERENCE

Metro Group specialize in delivering innovative Communications, IT, Electrical and Security solutions from concept to completion. We are passionate about technology, and delivering the latest up-to-date products available.

Operating for over 30 years, Metro's highly experienced staff seamlessly design, implement and deliver total solutions for your business. We orientate around customer service and have dedicated industry leading teams working to deliver the optimum outcome for our clients.

Our in-house design and engineering team work hand in hand with our clients to deliver an industry best practice, compliant and tailored end to end solution that minimizes budget overruns and costly time extensions.

With our large and growing client base, our focus remains on the commercial and government sectors with our company mission statement:

**Solutions Through Innovation: Delivering the latest available products on time; on budget.**

